# Supporting Students – A Guide for Parents and Mentors

This guide is designed for parents, guardians, coaches, siblings, or anyone outside of the traditional school personnel who wishes to mentor a student enrolled in an NCVPS course.

## ☑ Teacher Contact

Let the NCVPS teacher know you are mentoring (and/or parenting) the student. Teachers can only share personal and grade information with a student's parent or guardian, but they will greatly appreciate a mentor's help in keeping the student engaged and focused. The school's e-learning advisor (ELA) can give you the teacher's email address or the student can find it on the course's homepage.

## ☑ Getting Started

Getting a good start in the course is key to a successful completion. We have two important links on the NCVPS homepage here: www.ncvps.org:

**Students Start Here**

**Parents Start Here**

Here are the direct links for both start pages:

https://ncvps.org/getting-started-as-a-student/

https://ncvps.org/parent-resources/

## ☑ Daily Access

Students have work each school day, so be sure they log in daily. Students may take their NCVPS courses from a school lab, but if they are working outside of school, be sure they have a dedicated workspace, an up-to-date computer, and internet access.

## ☑ Pacing Guide & Due Dates

Each course has a pacing guide with due dates. Following the pacing guide is the major key to success. Depending on their situation, students may receive a pacing guide tailored specifically for them. Students should follow that guide closely.

## ☑ Get the NCVPS and Canvas Apps

You can find both of our free apps in the iTunes and Google Play stores. The Canvas Parent app allows you to see your student's grades and course materials. You will need a "pairing code" from your student for the Canvas app. Here's the link details about the Canvas Parent app:
https://ncvps.org/parent-app-portal/

With the NCVPS app, you will receive messages and updates from the NCVPS office. Find details about the NCVPS app here:
https://ncvps.org/ncvps-app/

## ☑ Printable Guides

Ensure students also have our *Getting Started Checklist for NCVPS Students*, *Tips to Succeed in Your NCVPS Course,* and *Student Help* guides. Find our printable guides here:
https://ncvps.org/printable-guides-2/

## ☑ Student Help

We have a Student Help page. This page gives detailed help for students before classes begin, the first day of class, and tutoring throughout the semester. Bookmark this page! You can find the Student Help link at the top of our homepage:

**Student Help | Tour Canvas | Register | Open**